



National Association of Residential Property Managers

Affiliate Member Code of Conduct

As defined in this code, NARPM® member is any classification of membership within the organization.

Article 1

The Affiliate Member (Affiliate) shall provide equal professional service to any NARPM® Member (Member) or other person regardless of race, color, religion, sex, disability, familial status, national origin, creed, marital status, sexual orientation, status with regard to public assistance or handicap, whether physical or mental. I understand further that local ordinances may include other protected classes.

Article 2

The Affiliate shall be informed and do business in accordance with laws, governmental regulations, licensing requirements, and public policies in the field in which the Affiliate customarily engages.

Article 3

The Affiliate shall provide a level of competent service in keeping with the standards of practice in the field in which the Affiliate customarily engages.

Article 4

The Affiliate shall promote business in a positive and professional manner based on individual merit and those of the Affiliate Company. Affiliates are required to use professional courtesy and consideration at all NARPM® events and refrain from undesirable activities. Undesirable activities by non-sponsoring Affiliates at NARPM® events where paid Affiliate sponsors are in attendance include, but are not limited to, attendance, actively marketing their business, distributing marketing materials or business cards, holding offsite events, or making negative remarks about sponsoring Affiliates.

Article 5

The Affiliate shall not disparage competitors in an attempt to gain business. The Affiliate shall not attempt to gain any unfair advantage over competitors by knowingly or recklessly making false or misleading statements about competitors or NARPM® Members.

Article 6

The Affiliate shall interact with all Affiliate Members within the guidelines of this Code of Conduct.

Article 7

The Affiliate shall not undertake activities that compromise or interfere with the contractual business relationship NARPM® Members have with their customers and clients.

Article 8

Affiliate Members will aspire to follow the rules and regulations contained in the Code of Ethics of the NARPM®. This would include cooperation in any disciplinary proceedings or investigations conducted by the NARPM® leadership.

Article 9

The Affiliate shall fully comply with RESPA (Real Estate Settlement Procedures Act), as well as the Affiliate's own industry standards, when money or any item of monetary value is paid by the Affiliate to a Member in return for business, referrals, or preferred vendors status.

I do so subscribe:

Company

Signature of Affiliate Member Primary Contact

Date